## OUR POLICY

Sending the dormitory deposit to any ELTE bank account other than the one stated in this document is not accepted and will be refunded. This action may result in charges imposed by banks. Please note that the University is not responsible for these charges.

### PAYMENT METHOD

**Bank transfer** is the sole accepted method for settling the deposit. Please note that payments cannot be made using a bank card.

### BANK ACCOUNT INFORMATION

<table>
<thead>
<tr>
<th>RECIPIENT’S NAME</th>
<th>EOTVOS LORAND TUDOMANYEGYETEM</th>
</tr>
</thead>
<tbody>
<tr>
<td>NAME AND ADDRESS OF THE ACCOUNT PROVIDER BANK</td>
<td>MAGYAR ALLAMKINCSTAR 1139 BUDAPEST VACI UT 71.</td>
</tr>
<tr>
<td>NEPTUN HUF BANK ACCOUNT NUMBER</td>
<td>FROM HUNGARIAN BANK ACCOUNTS: 10032000-01426201-01120008</td>
</tr>
<tr>
<td></td>
<td>FROM FOREIGN BANK ACCOUNTS: IBAN: HU22 1003 2000 0142 6201 0112 0008 SWIFT: MANEHUHB BIC: HUSTHUHB</td>
</tr>
<tr>
<td>NOTICE/TOPIC:</td>
<td>In the transfers comment field (notice/announcement/topic/narrative) you have to provide your Neptun-code in the following format: <strong>NK-YOUR NEPTUN CODE</strong> (e.g. “NK-ABCD12”). Take care not to mix the similar looking characters: O-0, I-1, Z-2, U-V, G-6, etc.</td>
</tr>
</tbody>
</table>

### TIME FRAME

Please note that payments transferred from a Hungarian bank account typically take 1-2 business days to reflect in your Neptun account. However, if the transfer is made from a foreign bank account, it may take 3-4 business days for the payment to be
received. Kindly be aware that on weekends and official holidays, the university doesn’t process payments. This means that any money you transfer won’t show up in your Neptun account until the next regular business day.

- **CURRENCY AND CONVERSION**

The dormitory deposit is only accepted in HUF.

If you choose to initiate a payment transfer in EUR, your payment will be converted to HUF upon arrival in your Neptun account, based on the daily conversion rate. Please be aware that opting for this payment method may incur conversion and bank fees. After deducting these bank fees, the amount arriving in your Neptun account may be less than anticipated. It’s important to note that these fees are charged by BANKS, and the University bears no responsibility for these charges.

- **CONTACT INFORMATION**

If the transferred amount doesn’t show up in your Neptun account, please submit a ticket here:
https://qter.elte.hu/
Online Administration menu/Fees and funds/Unreceived Payment

Direct link: https://qter.elte.hu/Ugy.aspx/FeesFunds/Payment/UnreceivedPayment

Remember to attach a bank statement or screenshot of your transaction with all the details (amount, transfer date, names, bank account numbers: yours and the university’s). This will help us identify and confirm the transaction.