# DORMITORY DEPOSIT- PAYMENT GUIDELINES 2023-2024

## **OUR POLICY**

Sending the dormitory deposit to any ELTE bank account other than the one stated in this document is not accepted and will be refunded. This action may result in charges imposed by banks. Please note that the University is not responsible for these charges.

### • PAYMENT METHOD

**Bank transfer** is the sole accepted method for settling the deposit. Please note that payments cannot be made using a bank card.

## BANK ACCOUNT INFORMATION

RECIPIENT'S NAME	EOTVOS LORAND TUDOMANYEGYETEM
NAME AND ADDRESS OF THE ACCOUNT PROVIDER BANK	MAGYAR ALLAMKINCSTAR 1139 BUDAPEST VACI UT 71.
NEPTUN HUF BANK ACCOUNT NUMBER	FROM HUNGARIAN BANK ACCOUNTS: 10032000-01426201-01120008 FROM FOREIGN BANK ACCOUNTS: IBAN: HU22 1003 2000 0142 6201 0112 0008 SWIFT: MANEHUHB BIC: HUSTHUHB
NOTICE/TOPIC:	In the transfers comment field (notice/announcement/topic/narrative) you have to provide your Neptun-code in the following format: NK-YOUR NEPTUN CODE (e.g. "NK-ABCD12"). Take care not to mix the similar looking characters: O-0, I-1, Z-2, U-V, G-6, etc.

### • TIME FRAME

Please note that payments transferred **from a Hungarian bank account** typically take **1-2 business days** to reflect in your Neptun account. However, if the transfer is made **from a foreign bank account**, it may take **3-4 business days** for the payment to be received. Kindly be aware that on weekends and official holidays, the university

doesn't process payments. This means that any money you transfer won't show up in your Neptun account until the next regular business day.

# ACCEPTED CURRENCY

**The dormitory deposit is only accepted in HUF.** If you choose to initiate a payment transfer from a foreign (non-Hungarian) bank account, please ensure to provide the necessary information to your bank, specifying that this account can only accept **HUF**.

## CONTACT INFORMATION

If the transferred amount doesn't show up in your Neptun account, please submit a ticket here: <u>https://qter.elte.hu/</u> Online Administration menu/Fees and funds/Unreceived Payment

Direct link: <a href="https://qter.elte.hu/Ugy.aspx/FeesFunds/Payment/UnreceivedPayment">https://qter.elte.hu/Ugy.aspx/FeesFunds/Payment/UnreceivedPayment</a>

Remember to **attach a bank statement or screenshot of your transaction with all the details** (amount, transfer date, names, bank account numbers: yours and the university's). This will help us identify and confirm the transaction.